



From: Kryptronic, Inc.

To: All www.ccpfrance.fr / www.ccpfrance.com Customers

Date: November 14, 2005

RE: Pirated Kryptronic Software

To Whom It May Concern:

It has come to our attention that you hold a license for ClickCartPro software which you purchased via from any of the following sites: ccpfrance.fr, fuze.fr, ccpfrance.com, fuzeglobalsystems.com.

These sites are owned and operated by Cyril Dambrine, who has stolen and is distributing Kryptronic's ClickCartPro software product illegally. Kryptronic nor any of it's certified partners is/are affiliated with Mr. Dambrine and/or his sites and/or company, 4 Star Incorporated.

ClickCartPro is copyright 1999-2006 Kryptronic, Inc. All rights reserved worldwide. ClickCartPro, Kryptronic, the Kryptronic logo and all Kryptronic software names and logos are trademarks of Kryptronic, Inc. All Kryptronic software is copyrighted and the intellectual property of Kryptronic, Inc. All Kryptronic software is developed and distributed under license by Kryptronic, Inc.

We are working with the United States federal government via the FBI and Attorney General's Office currently on building a criminal case against Mr. Dambrine for software piracy and copyright and trademark infringement.

We would like to apologize for the experience you've had with him and/or his company. You have unknowingly purchased a pirated version of Kryptronic's ClickCartPro software. It would be prudent for you to contact your credit card company as soon as possible and dispute the charges for the software as it was not legally sold and/or licensed to you.

Our European partner, GreenBarnWeb, operates the site clickcartpro.eu.com and services the European community exclusively. GreenBarnWeb is offering an upgrade to the EU version of ClickCartPro for abandoned CCPFrance customers. Currently they offer an upgrade here (link below) that will provide you with a legitimate software license and restore functionality to your site:

http://www.clickcartpro.eu.com/cgi-bin/cp-app.cgi?&pg=prod&ref=upgrade-51.-uk

The software distributed by Mr. Dambrine is based on the US version of ClickCartPro which he pirated. The upgrade product above will work for the French version you purchased from him.

Again, we apologize for this experience. Thank you and have a nice day.

Sincerely,

Nicholas A. Hendler

President & Webmaster

2/5

Kryprtonic, Inc.